



## Appointment Confirmation/Cancellation Policy:

Athletes Performance Care is committed to providing all of our patients with exceptional care. When a patient cancels without giving ample notice, they prevent another patient from being seen. Our time, like your own, is valuable. Kindly review our policy below to avoid any unnecessary charges.

To notify us of any changes or cancellations, **you must call or text 631-235-1020 by 2:00 p.m. on the day prior to your scheduled appointment.** We suggest storing this phone number in your phone.

**To cancel a Monday appointment, please call or text our office by 2:00 p.m. on the Friday before.**

If prior notification is not received, you will be charged a \$50 fee for the missed appointment.

We recognize extenuating circumstance and emergencies are often unpredictable. These situations will be taken into consideration on a case by case basis.

In an effort to assist patients in avoiding this fee, Athletes Performance Care will provide an automated confirmation 48 hours prior to your appointment, as well as a reminder message the morning of the appointment. Responding to the reminder text message with any response other than "C" to confirm *will not assure that your message is received.*

Kindly indicate below how you would prefer to receive your notifications:

Text Message

Voice Message

Place me on the No Call List

Mobile Number:

We thank you for your cooperation. We look forward to providing the care you have come to expect.

Type Patients Name

Type Date

Please acknowledge and consent to these terms by signing below  
**(Please Print Out Before Signing):**

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Patient Signature (Patient's Parent/Guardian if under 18)